



FIRE COMMAND OFFICERS SUPERVISORY TRAINING

MAY 13-14, 2024

Comfort Inn & Suites Hotel & Conference Center, Mt. Pleasant, Michigan

Fire Command Officers are facing unique challenges In today's rapidly changing and fluid environment. This two-day workshop is designed to assist full and part-time fire service leaders address those challenges.

Join Dr. Lewis G. Bender and experienced fire professionals in this fast-moving two-day instruction focused on addressing your challenges!

REGISTRATION & PAYMENT INFORMATION

Online Registration - [click here to register](#)

Cost for early registration: \$395 per person (After April 1, add \$50.00 per person.)

[Click here to pay with a credit card.](#) Note that there is a \$15 Administration Fee for credit card payments.

TRAINING INCLUDES

Dynamic Sessions

- Challenges and Best Practices
- Dealing with Low Performers and Toxic Staff
- Managing Multiple Generations in the Workplace
- Effective Recruitment and Training Approaches

Excellent Meals

- Monday - lunch and reception
- Tuesday - full breakfast, break snacks, and lunch

GREAT ACCOMMODATIONS - \$104 PER NIGHT PLUS APPLICABLE FEES

Call the Comfort Inn Hotel and Suites at 989-772-4000 for reservations. Indicate that you are attending the Fire Training for the special rate. [Click here to make room reservations online.](#)

QUESTIONS

For additional information, email Mary Bender at mbender102@aol.com [Click here to register and pay online.](#) Visit the website for additional information at www.lewbender.com The registration deadline is April 1, 2024.



FIRE COMMAND OFFICERS SUPERVISORY TRAINING

SCHEDULE | May 13-14, 2024

Comfort Inn & Suites Hotel & Conference Center, Mt. Pleasant, Michigan

MONDAY MAY 13, 2024

9:00-9:45 am
REGISTRATION

10:15-Noon CHALLENGES FACING FULL-TIME AND PART-TIME FIRE COMMAND OFFICERS

- An Interactive panel of fire chiefs and participants focusing on challenges and the best practices for addressing those challenges.
- Identifying supervisors' "Do's and Don'ts" in addressing issues.

*Panel of Fire Chiefs**

Lewis Bender, Ph.D., Facilitator

Noon-1:00 pm
LUNCH PROVIDED

1:00-4:30 pm DEALING WITH LOW PERFORMERS AND PROBLEM TEAM MEMBERS

Identification of the behavioral patterns of toxic and problematic members

- Approaches for successfully increasing accountability and addressing problematic performers.

Lewis Bender, Ph.D., Instructor

5:00-6:00 pm
NETWORKING EVENT

Cash bar and light appetizers.

It's not dinner; it's just a chance to connect with peers.

TUESDAY MAY 14, 2024

7:00 – 8:00 am
FULL BREAKFAST

8:00 am-Noon MANAGING MULTIPLE GENERATIONS IN THE FIRE SERVICE

Why does the younger generation tend to differ in their motivations and behaviors?

- Successful approaches for recruiting and motivating younger learners.

Lewis Bender, Ph.D., Instructor

Noon-1:00 pm
LUNCH PROVIDED

1:00- 4:00 pm TRAINING TECHNIQUES AND APPROACHES: You are not recruiting or training you.

- Discussion: Why do so many past recruiting and training approaches no longer work?
- Identification of current training techniques and approaches that are meeting with greater success.
- Adapting training and recruiting approaches to your organization.

Lewis Bender, Ph.D., Instructor

CLOSING COMMENTS



*PANEL OF FIRE CHIEFS



John E. Cieslik, Fire Chief, Rochester Fire Department

Phil Kamm, Fire/EMS Risk Control Consultant, Michigan Municipal Risk Management Association

Joseph Spagnuolo, Fire Chief, DeWitt Area Emergency Services Authority

Ron Tennant, Fire Chief, Rockford Department of Public Safety

Jordan Zernick, Deputy Fire Chief, Hamburg Township Public Safety



FACILITATOR AND INSTRUCTOR



LEWIS G. BENDER, PH.D.

Dr. Lewis Bender is Professor Emeritus at Southern Illinois University Edwardsville. Lew has researched and taught various courses related to management and supervision.

He is a specialist in helping teams and organizations to become more effective and efficient. His primary research focuses on organizational teams and the myriad factors and variables that impact team processes and effectiveness. He conducts seminars and workshops for leadership and operational teams across the U.S. and Canada.

Dr. Bender received his Ph.D. from the University of Georgia (1977), his Master's degree from Wayne State University (1973), and his baccalaureate from Grand Valley State University (1971).